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The Muzulu Process Guide

With Muzulu, IFS becomes more than a tool for enhancing business functions. It is a digital transformation and growth enabler, that moves to your ambition and scales in harmony as you change.

Muzulu's services span the full IFS solution lifecycle, from project definition through to support agreements. We are also able to support the full IFS solution stack; database, middleware and application. As a result our highly-skilled team is well positioned to deliver a holistic consultancy services approach for your entire IFS footprint.

The solutions we implement are intended for the long term. As a trusted partner, we provide ongoing solution services and support to enable our customers to meet the ever-changing needs of their industries and stay ahead of the competition: providing a solution you can grow into and not out of.

This is made possible thanks to our best practice, tried-and-tested Muzulu Process, developed by people with over 15 years of experience each implementing the solution.

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1 Discovery – Project Launched

We focus on the big picture and the finer details, looking at your technology and data estate, security risks, compliance requirements, opportunities for competitive advantage and any other pressures.

- Identify scope
- Build team
- Project plan
- Solution outline

- HW install
- SW install
- Governance

2 Prototype Design – Defined

Muzulu's best practice leverages standard solutions with selective integrations and custom functionality. This approach to design allows us to deliver IFS faster and more cost effectively.

- Design solution
- Define solution
- Configurations
- Specify interfaces

- Solution
- Acceptance
- Develop URS

3 Establish Solution – Validated

We establish a final product that meets your functionality and digital transformation goals. Whether a single-site or international, we ensure you're ready to embrace change from day 1.

- Build configurations
- Build reports
- Build interfaces
- Documentation

- Training material
- Data migration
- Validation Testing

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4 Implementation – Go-live Authorised

Our rapid, controlled launch involves rehearsing cut-over and go-live procedures and outcomes, including an operational readiness test across your chosen integrations.

- Cutover planning
- End-user training

5 Go-live – Solution in Action

Support a clean, fast adoption period and continued improvement with tailored post-launch support and best of breed training software.

- Cutover to live
- Go-live support

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Key Factors for Project Success

Through our years of IFS ERP implementations, Muzulu have identified some valuable insight into what helps projects run smoothly and efficiently, delivering the best value. Common themes among the most successful implementation projects include:

- Priority and enthusiasm for the project driven down from the company Directors and senior management.

- Team members are empowered to make appropriate decisions.

- Functional teams are given appropriate time in their working week to ensure timely progression of the project.

- The appropriate customer team members are available as required by the project plan.

- Key documents are written, developed and maintained by the customer Project Team/Process Owners.

- Any material variation from the project scope that impinges timescales or budgets is processed through formal project change request procedures and accepted and approved by the Project Board.

- The chosen Project Management sites are treated as the master for all project data to ensure optimal collaboration.